



PLEASE NOTE: If you have any updates that you would like included in this document, please email them to info@familiesforwardclt.org. Families Forward Charlotte does not accept public or self-referrals into our program. Please reach out to us at info@familiesforwardclt.org if you have any questions about our organization.

What to do if you've lost your home:

1.) If you are experiencing an emergency, please call 911.

2.) Call 2-1-1 for a coordinated entry assessment.

a. What Coordinated Assessment IS:

- A process that assesses persons who are presently homeless or will be homeless within 72 hours, for referral to a housing resource in the County that fits their need and situation.
- A network of designated locations with staff that are trained to evaluate the person's qualifications to enter the Coordinated Assessment process and to be referred to available housing options.
- Provide: name, last four of social, birthdate and they will ask a few other questions.
- A Proactive referral, *if space is available*. If space, is not available they may be put on a waiting list.
- Domestic violence will be referred directly to domestic violence shelter

b. What Coordinated Assessment IS NOT:

- A program
- A guarantee of housing space
- An applications completion service
- A housing clearinghouse.

**At this time, Coordinated Assessments will not be available Wednesdays 12-2*

After assessment hours, homeless individuals and families should be directed to an emergency shelter:

- Single Adult Men: Men's Shelter of Charlotte
- Single Women and Families: Salvation Army Center of Hope
- People Seeking Domestic Violence Services or in imminent danger: Safe Alliance
- Domestic Violence Shelter, (704) 944-0169 (location confidential)
- Youth under the Age of 18: The Relatives, (704) 501-8260, 1100 East Boulevard

3.) Safe places to sleep in your car:

- a. **Kilpan Automotive Group:** 3515 Brookshire Blvd, CLT 28216
- b. **Walmart**

4.) Hotel options:

Suburban Extended Stay	8615 Hankins Rd	(704) 598-5445	\$363.02/week
Extended Stay	123 E. McCullough Dr	(704) 510-0108	\$1200/month *Rate not guaranteed. The manager has to approve it and a room at that rate has to be available. The earlier you can lock in the room/rate the better.
	8211 University Executive Park Dr	(704) 510-1636	\$1300/month
InTown Suites *If you are in FFC's program, contact us to book.	7135 Albemarle Road	(704) 536-8376	Queen + Pull out couch
	7706 North Tryon Street	(704) 510-5348	Queen + Futon
	7410 North Tryon Street	(704) 599-2380	
	8530 E. Independence Blvd	(704) 814-6000	Single queen or two full
Woodspring Suites	9420 Statesville Rd	(980) 260-0100	~ \$363/week ~ \$1,455/month *Can vary based on date, tax not included
Microtel	132 E McCullough Dr	(704) 549-9900	\$521.31/week

5.) Hotel Financial Assistance:

- a. **RAMP CLT:** https://rampclt.com/?mc_cid=22b085ccec&mc_eid=75a04a4d43
- b. **Crisis Assistance Ministry:** <https://www.crisisassistance.org/programs/basic-needs/emergency-financial-assistance/>

6.) Housing Programs

- a. **Charlotte Family Housing** | 300 Hawthorne Ln, Charlotte, NC | (704) 335-5488
 - i. Not currently taking new families
 - ii. Applicant must be family unit (one adult and one dependent). Total household income must be less than 80% of AMI (verified by any income received). Applicant must be a Mecklenburg County resident for at least 30 days. Applicant must be free from active substance abuse for at least three months outside of any residential treatment programs. Applicant

will be given a criminal background check at time of assessment. Applicants with convicted sex offenses, felonies within the last three years and/or with pending charges are not eligible. Applicant demonstrates motivation to make changes in their lives and is open to partnering closely with a social worker to do so. Applicants must be willing to provide proof of income earned and money saved while in the program.

- b. **Gracious Hands** | 3131 Oneida Rd, Charlotte, NC | (704) 962-6147
 - i. Currently accepting applications
 - ii. Women only, must have child(ren) with them
 - iii. \$50/week. \$200 entry.
 - iv. Do not have to have a job when entering but must get one within two weeks.
 - v. Must attend courses on finances, life skills
 - vi. 12-month residency cap

- c. **The Harvest Center** | 5415 Airport Dr, Charlotte, NC | (704) 335-1616
 - i. 12-18-month transitional housing program
 - ii. Housing candidates must be willing to work 30 hours/week. Job not required for program entry but soon after.
 - iii. Self-referral. Call number listed above. (9am-4pm)

- d. **Hope House** | 15604 Northcross Dr, Huntersville, NC | (704) 992-1902
 - i. Women only, with or without children
 - ii. No boys over 8
 - iii. 6-month transitional housing

- e. **Catherine's House** | 141 Mercy Drive, Belmont, NC | (704) 852- 9599
 - i. No boys over 10
 - ii. 4-month transitional housing
 - iii. Call to request initial phone screening

7.) School & Homelessness

- a. The Education for Homeless Children and Youths (EHCY) program ensures that homeless children and youths have equal access to the same free, appropriate public education, including a public preschool education, as provided to other children and youth.
- b. When enrolling in school, you may select:
 - i. The school of origin, which is “the school that a child or youth attended when permanently housed or the school in which the child or youth was last enrolled, including a preschool”, or
 - ii. The school that non-homeless students who live in the attendance area are eligible to attend

- c. For assistance with an issue related to the education of a child or youth experiencing homelessness, contact the NCHE homeless education helpline toll-free at (800) 308-2145 or homeless@serve.org.

Shelters:

Call 2-1-1 for Coordinated Entry into shelter

Shelter	Location & Number	Notes	Requirements
Roof Above Men's Shelter	210 N Tryon St --- (704) 334-3187 x101	<ul style="list-style-type: none"> • Operating at full capacity • Call number listed to get a bed 	<ul style="list-style-type: none"> • Unaccompanied men 18+. • No residency requirement • Accepts registered sex offenders on case by case basis.
YWCA	3420 Park Rd --- (704) 525-5770	Not taking families right now	<ul style="list-style-type: none"> • Income between 12K-32K • Families with minor children or single women
Salvation Army: The Center of Hope	534 Spratt St --- (704) 348-2560		<ul style="list-style-type: none"> • Girls any age and boys up to 17 with mothers. For families with boys over 17, case managers will help secure housing with a community partner